

# Elsenham Surgery

## Patient Participation Group





**Why?**

Patient participation groups were developed as a way to extend patient involvement.

A format that encourages people to engage with the NHS at the same time as engaging in their own health care.

They can provide practical support for the practice.

They can contribute to the continuous improvement of services.

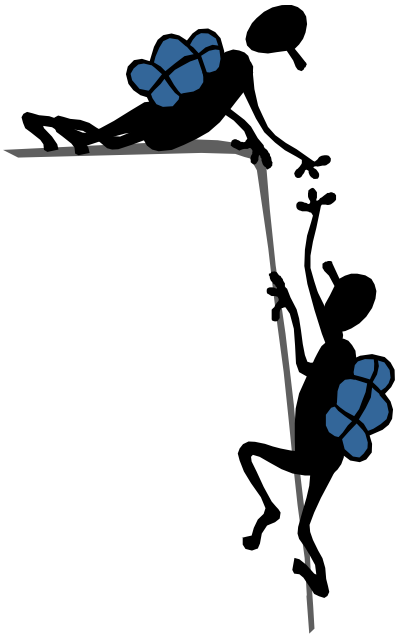
# Develop Aims & Objectives

## Aims and Objectives:

- **For the group to be a Patient voice: promoting a patient led culture**
- To involve the group with all aspects of improving patient access.
- To promote co-operation between the Practice and Patients to the benefit of both.
- To work with the local community to support their needs.
- Use information gathered from patients to discuss problems and potential improvements with the Practice.
- Support the CQC inspection process

## Ways You Can Help.....

- **Help with patient surveys, and discuss results**
- **Contribute to service development and decision making**
- **Lobby local organisations, patients etc.**
  - **Fundraising.**
  - **Express your views.**



# *This is **not!***



- **A forum for individual complaints.**
- A tool for Implementation of the Governments or any individuals pre-determined agenda